

CA-FMM

Project Name: Prepaid Mobile Telephony Service Surcharge Collection (MTS)

OCIO Project #: 8660-079

Department: California Public Utilities Commission

Reporting Period: From: 10/1/16 To: 10/31/16

Executive Project Status Report

Total Percent Complete:	100.00%
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Current Status and Accomplishments:

*Describe deliverables completed and milestones met during **this reporting period.***

- All Project Phases Completed
- Closed out contracts with last invoices received
- Removed all contractors ID's from CPUC network as their work is completed
- Maintenance team has taken over with all maintenance requests logged in CPUC Service Desk system

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Questions	Yes/No	Cause	Impact	Action Required
1. Were recent milestones completed on schedule?	No			
2. Were any key milestones or deliverables rescheduled?	No			
3. Was work done that was not planned?	No			
4. Were there any changes to scope?	No			
5. Were tasks added that were not originally estimated?	No			
6. Were any tasks or milestones removed?	No			
7. Were any scheduled tasks not started?	No			
8. Are there any new major issues?	No			
9. Are there any staffing problems?	No			

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Variations				
Insert the variance value into the appropriate column for each project element listed below. Please describe the actions you plan to take for those items marked "Caution" or "Significant Variance". The variance must be a numeric value only.				
	On Plan <5%	Caution 5-10%	Significant Variance >10%	Action Required
Schedule	0.00%			Project complete -none required
Milestones	0.00%			Project complete -none required
Deliverables	0.00%			Project complete -none required
Resources	0.00%			Project complete -none required
OneTime Cost	0.00%			Costs are in alignment with Budget
Continuing Cost	0.00%			No variance at this time, October 2016 is first month of maintenance

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Monitoring Vital Signs Scorecard

Vital Sign	Variance	Value	Your Score	Score Justification
1. Customer Buy-In	High Degree of Buy-In	0	0 Green	Although the project adds little or no value to the CPUC, Executive sponsorship and team engagement are very strong on this project.
	Medium Degree of Buy-In	1		
	Low Degree of Buy-In	2		
2. Technology Viability	Strong Viability	0	0 Green	The technology is proven for the existing applications being delivered at the CPUC
	Medium Viability	1		
	Weak Viability	2		
3. Status of the Critical Path (delay)	<5%	0	0 Green	The project team confirmed that BOE's implementation schedule is not in alignment with CPUC's schedule. Current BOE estimates move their implementation from 1/1/2016 to 6/30/2016. The MTS Steering Committee made a decision on 5/6/2015 to move the indirect surcharges functionality design, development and implementation to later phases (phases 4 & 5) to align with BOE's estimated implementation schedule. CPUC received approval for a SPR in October, which rebaselined the project schedule after BOE's implementations schedule was confirmed and included with the CPUC MTS project schedule.
	5% to 10%	2		
	>10%	4		

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4. Cost-to-Date vs. Estimated Cost-to-Date (higher)	<5%	0	0	Green	Within budget
	5% to 10%	2			
	>10%	4			
5. High-Probability, High-Impact Risks	0 to 3	0	0	Green	There are currently no high probability and high impact risks
	4 to 6	1			
	>6	2			
6. Unresolved Issues (on time resolution)	On time	0	2	Yellow	There are currently five unresolved issues. One issue requires a change in the data delivered from Citibank to Union Bank for historical payment data, two issues are related to BOE implementation however, neither issue impacted the MTS project phases to go live in production. All phases are now complete. Remaining issues will be resolved by CPUC maintenance team.
	Late with no impact	2			
	Late impacting the critical path	3			

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7. Sponsorship Commitment	Fully engaged	0	0	Green	Sponsors are fully engaged
	Partially engaged	2			
	Inadequate engagement	4			
8. Strategy Alignment	Strong alignment	0	1	Yellow	This project is a mandate and has no alignment with CPUC strategy to provide safe, reliable utility service at reasonable rates for consumers.
	Partial alignment	1			
	Weak or no alignment	2			
9. Value-to-Business	Strong	0	1	Yellow	This project is mandated and will likely bring little value to the business other than ad hoc reporting. Scope has been added to the project that will automate a manual process. This will provide additional value to the organization.
	Medium	1			
	Weak	2			
10. Vendor Viability (provide rationale for the rating in the field following the scorecard) * If this is not applicable to your project, please select a score of "0".	Strong	0	0	Green	Vendor viability is strong.
	Medium	1			
	Weak	2			
11. Milestone Hit Rate (rate of achievement as planned)	>90% on time	0	0	Green	Greater than 90% on time
	80-90% on time	1			
	<80% on time	2			
12. Deliverable Hit Rate (rate of production as planned)	>90% on time	0	0	Green	Deliverable Hit Rate proceeding as planned.
	80-90% on time	1			
	<80% on time	2			

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13. Actual vs. Planned Resources	>90% assigned and available	0	0	Green	Resources are on target to plan
	80-90% assigned and available	2			
	<80% assigned and available	4			
14. Overtime Utilization (% of effort that is overtime)	<15%	0	0	Green	None
	15-25%	1			
	>25%	2			
15. Team Effectiveness	Highly Effective	0	0	Green	The team is working together very effectively
	Moderately Effective	1			
	Ineffective	2			
		Total	4	G	

Green = 0 - 8
 Yellow = 9 - 19
 Red = 20+

Vendor Viability Rating Rationale	
All vendors (Project Management Vendor, Implementation Vendor and IV&V vendor) have successfully completed their work on this project.	

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Questions	Yes/No	Impact	Action Required
1. Will upcoming critical path milestones or deliverables be delayed?	No		
2. Do any key milestones or deliverables need to be rescheduled?	No		
3. Is there any unplanned work that needs to be done?	No		
4. Are there any expected or recommended changes to scope?	No		
5. Are there any tasks not originally estimated that will need to be added?	No		

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6. Are there any tasks or milestones that should be removed from the plan?	No		
7. Are there any scheduled tasks whose start will likely be delayed?	No		
8. Are any major new issues foreseeable?	No		
9. Are any staffing problems anticipated?	No		