Disaster Resiliency and Business Continuity

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Agenda

- I view disaster resiliency from two perspectives:
  - The perspective of a department CIO
  - The perspective of the OCIO
- The Bottom Line – what do you walk away with?
  - A better idea of how we think about disaster resiliency solutions

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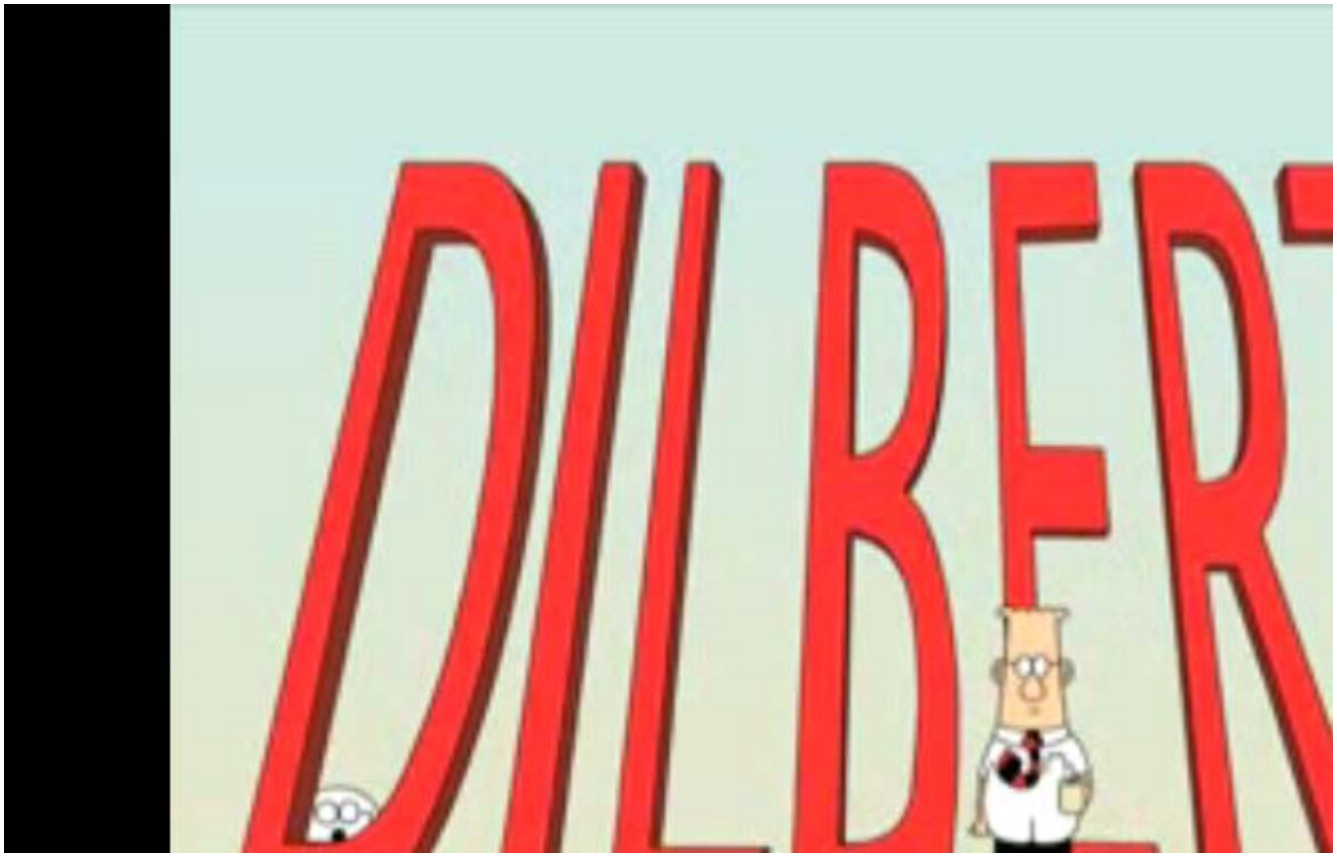
A Tale of Two Dilberts



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The First Dilbert

Lesson #1:

In the middle of the disaster is not the time to make these decisions, you need a plan

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Lesson #2

Work with your customers to figure out what the priorities are

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Lesson #3

Once you know the priorities, is it all feasible?

Can you do it with the money?

The time?

The people?

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The Big Point

We go through a lot of trouble to build these systems, they need to work in the event of a disaster.

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Lesson #4

You aren't a Yoga Prodigy if you haven't been to Yoga class. Likewise, you don't have disaster resiliency if you haven't tested your plan!

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Lesson #5

Pull the plug…

…and restore the data

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Lesson #6

It’s not just Data and Hardware, it’s the people

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And Not all the People are on your Side!

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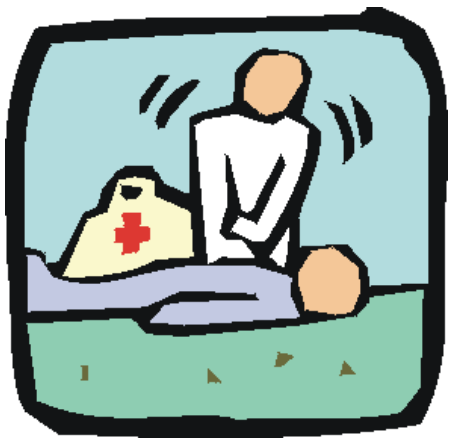
The Big Point

Disaster Resiliency plans are like CPR.

It's a lot easier on paper than in practice.



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Taking the Long View

California will never be immune from disaster

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The Take Away Message

In California, Disaster Resiliency is an integral part of state IT. We must have a plan that is based on our priorities and tempered by testing.

We must work with each other in order to ensure that our executives can use their IT in the more dire times.

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